

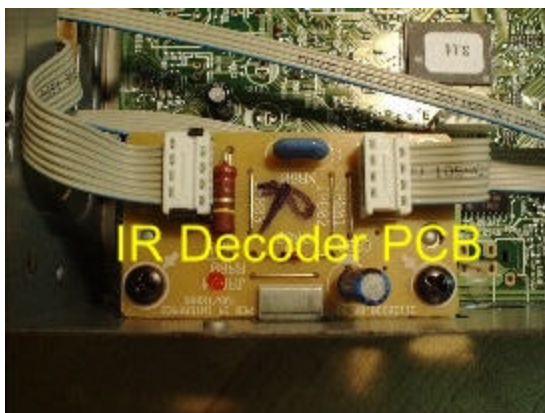
THOMSON TECHNICAL INFORMATION

RCA**PROSCAN**

Product Support • Mail Stop INH 900
P.O. Box 1976 • Indianapolis, IN 46206 -1976

Television Combo**TVC02-001**

File In Appropriate Section of Your Thomson Technical Information Binder

DATE: November 01, 2002**Warranty Labor Rate: N/A****MODELS: BD20TF10****TOPIC: Original DVD and Gemstar module not interchangeable with new version.****Symptom: Unit will not power up.****Cause:** Original DVD module has an IR decoder PCB that the new one does not, also Gemstar module has changed to incorporate IR decoding.**Cure:** If the DVD module or Gemstar module are suspected to be defective look at the DVD module to determine if it has the IR decoder PCB, if so you this is the original module. See pictures:

These mounting screws are visible through the back of the DVD module if the unit has the original DVD and Gemstar modules. The original DVD modules are no longer available. Order part number 258340 "Kit DVD/Gemstar", if you need an original Gemstar module, part number 256932, check to see if it is still available, if not available order part number 258340 "Kit DVD/Gemstar". When installing the part number 258340 the TV chassis main PCB must be modified by removing JR512 and adding JR513. These jumpers are SMDs on the PCB bottom side location E0. No re-alignment is required. Below is a chart showing all the modules involved in this change:

Old DVD module	Part number	256704	No longer available
Old Gemstar module	Part number	256932	Still available
New DVD module	Part number	257656	Available (Included in 258340 Kit)
New Gemstar module	Part number	257658	Available (Included in 258340 Kit)

If the set was manufactured with the new version DVD and Gemstar modules order only the replacement module, the kit is not necessary.

Product Safety Information

Product Safety information is contained in the appropriate TCE Service Data covering models/chassis referenced herein. All specified Product Safety requirements and testing shall be complied with prior to returning equipment to the customer. Servicers who defeat safety features or fail to perform safety checks may be liable for any resulting damages and may expose themselves and others to possible injury.

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